



## QUALITY POLICY

Quality is the discipline central to all aspects of the Company's structure, operation and future prosperity. It is the dominant influence on the manufacture and supply of our products and services. This important fact must be understood and practiced throughout the Company.

As a consequence of this belief, the Electrical Oils Services management team has made a commitment to focus attention upon a continuous process of **MANAGED COMPANY WIDE QUALITY IMPROVEMENT** through the establishment and monitoring of relevant quality objectives. It is the established policy of Electrical Oil Services Limited to provide to its customers products which are "**FIT FOR PURPOSE**" and which are delivered unadulterated and conforming to the relevant specifications.

Quality is the responsibility of all personnel within the Company and this ensures customer satisfaction by supplying products and services that meet the highest standards of performance, quality and reliability.

To demonstrate its commitment to quality, Electrical Oil Services has adopted quality management standard BS EN ISO 9001:2008. Adherence to this policy involves almost every aspect of the Company's business and all of its employees. The purpose of the Quality Assurance System Manual is to show how this policy is to be put into effect, to give instruction and guidance to employees whose actions can affect the quality of product or service and to provide an overview of the quality endeavor within the Company.

Tom Larney  
Managing Director

Date: January 2015